

# PABLO MACHADO

## Full Stack Web Developer | Front-End | IT Support & AI Project Support

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### PROFESSIONAL PROFILE

Full Stack Web Developer with experience in React, JavaScript/TypeScript, Node.js, and MongoDB, plus additional experience in IT support and AI project support. Background in responsive interfaces, RESTful APIs, incident resolution, automation, documentation, and tool adoption. Previous experience includes technical support and international customer service in English for the U.S. market. Authorized to work in Spain.

### TECHNICAL SKILLS

Front-End: React, Next.js, TypeScript, JavaScript (ES6+), HTML5, CSS3, Tailwind CSS, Vite

Back-End & Databases: Node.js, Express, MongoDB, MySQL, SQL, RESTful APIs

IT & AI Projects: End-user support, incident management, automation, prompting, documentation, tool testing, AI solution adoption

Tools & Methodologies: Git, GitHub, Agile/Scrum, Jest, UI/UX Design

Languages: Native Spanish | Professional English (B2) with work experience supporting the U.S. market

### PROFESSIONAL EXPERIENCE

#### IT & AI PROJECT SUPPORT | FORMACIÓ Y TREBALL | Barcelona

October 2025 – Present

- Provided technical support to internal users and resolved hardware, software, access, and corporate tool issues.
- Gathered needs from different departments to identify improvement and automation opportunities.
- Supported the coordination and follow-up of an AI project across multiple areas of the organization.
- Researched, tested, and validated AI tools to improve productivity and internal workflows.
- Designed and refined prompts, documented use cases, and supported users in the adoption of new tools.
- Collaborated cross-functionally with internal teams to implement technology solutions focused on efficiency and continuous improvement.

#### FRONT-END DEVELOPER INTERN | AWAQ.ORG | Barcelona

July 2025 – September 2025

- Developed and maintained responsive user interfaces using React and modern JavaScript.
- Integrated RESTful APIs for dynamic data loading, optimizing performance and user experience.
- Collaborated daily with the technical team using Git and Agile/Scrum methodologies.
- Performed debugging and quality assurance to support stable deployments.

#### STORE ASSISTANT | MODA RE | Barcelona

May 2025 – October 2025

- Provided customer service and managed sales operations in a retail environment.

#### ENGLISH TEACHER | ANEP | Uruguay

2019 – 2021

- Planned and delivered educational programs.

#### CUSTOMER SERVICE SUPERVISOR | THG | Uruguay

2017 – 2019

- Led a team supporting international customers in the U.S. market, working in English.

#### TECHNICAL SUPPORT & ADMIN | TELECOM NETWORKS / APAC | Uruguay

2009 – 2016

- Delivered technical support in English and handled operational administrative tasks for the U.S. market.

### EDUCATION

#### HIGHER VOCATIONAL DIPLOMA IN WEB APPLICATION DEVELOPMENT (DAW) | IOC | Barcelona

March 2026 – Present

Higher Vocational Diploma in Web Application Development in progress.

#### FULL STACK WEB DEVELOPER BOOTCAMP | MIGRACODE | Barcelona

2023 – 2024

Intensive training (+800 hours) in HTML, CSS, JavaScript, React, Node.js, and MongoDB.

### CERTIFICATIONS

Front-End Web Development | Udemy | 2022 – 2023

JavaScript Fundamentals | Barcelona Activa | 2023